

Technical Assistance for Small Water and Wastewater Systems



SCHOOL OF GOVERNMENT
Environmental Finance Center

The Environmental Finance Center at UNC-CH offers free **one-on-one** technical assistance for systems providing drinking water for up to 10,000 people and wastewater services for up to 1 million gallons per day.



Financial Health Check-Up

Get a snapshot of your utility's financial health and demonstrate the strengths and weaknesses of your utility over the last 5 years.



Affordability Assessment

Assess how affordable rates are to your customer base using multiple metrics.



Rates Analysis Model

Review your rates to ensure projected revenues cover projected expenses and keep the utility financially self sufficient.



Funding Assistance

We can help explore the American Rescue Plan Act (ARPA) and other potential funding opportunities at the state and national levels.



Payment Plan Assistance

We can provide guidance and do a cost assessment for Customer Assistance Programs.



Partnership Guidance

We can help you explore options and guide you through considerations for partnerships to enhance your system's stability and resiliency.

WEBINARS and ASSISTANCE in partnership with [the EFC Network](#)

As part of a nationwide network, we provide trainings and webinars geared for small systems. View options and [sign up here](#).

Our EFC network partners can also provide assistance with asset management, compliance and reporting, water loss management, and energy management.



INTERESTED IN
GETTING STARTED?



CONTACT US

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Visit efc.sog.unc.edu for more info and resources.